Website Advisory Committee Meeting
Friday, January 20, 2023
10:30am - 12 ET
Virtual Zoom Meeting:

<u>Committee Members:</u>

CHAIR: Melanie Morgan, Neuse Regional Library
Claire Leverett, NC LIVE staff
Daniel Whitehead, NC LIVE staff and WAC Liaison
Sarah Bonner, Chowan University
Amber Briggs, Avery-Mitchell-Yancy Public Library
Angela Davis, Pitt Community College
Marcella Fredriksson, UNC-Wilmington

Chad Fortner, Central Piedmont CC
Ryan Miller, UNC-Charlotte
Daniel Nañez, UNC-Greensboro
Allen Phillips-Bell, Pender County Public Library
Whit Preston, Gaston College
Jacob Vaccaro, Meredith College
Siu-Ki Wong, Campbell University

<u>Committee Charge:</u>

The Website Advisory Committee is responsible for providing input to and feedback on the planning and assessment processes related to the design and organization of the NC LIVE website and other web interfaces. The WAC ensures a web presence that is customer-driven and supports reliable and intuitive access to NC LIVE-provided resources, services, and related materials.

AGENDA

1. **Introductions / Agenda Review / Minutes**

2. **Website Accessibility Audit**

   Notes:

   Website Accessibility Audit results were discussed. Database vendors were contacted in December, and several have already acknowledged the issues and are working to address them.

3. **NC LIVE Conference Call for Proposals**

   Theme: [Libraries United: Protecting Intellectual Freedom and Patron Privacy](#)

   Presenters can choose to present in-person in Asheville on May 19th or virtually on May 22nd.

   Sessions ranging from 5 minute lighting talks, 45 minute presentations, or longer workshops will be considered.

4. **Spanish Translation Project**

   Daniel will present the quote from Translation Link for resource descriptions and the plans going forward for the project.

   Going forward, NC LIVE will start with the translation of the Browse page, with the option to add more content under an "español" menu item:

   - Browse all resources
   - About NC LIVE
   - Resources with Spanish content / Spanish support
   - What can I access with NC LIVE?
   - FAQs

5. **Resource Status Page Project**

   Daniel will present his thoughts on the resource status page and examples/mockups of what the page(s) may look like. The committee will provide feedback and recommendations.

   Albany systems status page: https://albany.libanswers.com/systems

   Notes:

   Daniel mentioned the need for creating a system that will allow NC LIVE to be proactive in detecting resource outages, instead of relying simply on ad hoc notifications from library patrons.

   Daniel will share future development updates with the WAC for feedback.

6. **Updates from Committee Members**

   Committee members will have an opportunity to discuss relevant website and interface issues, ask questions, or get feedback about their own web projects.

7. **Next Meeting**

   The next meeting will be held virtually in April, 2023

8. **Adjournment**